

2024 SUMMARY REPORT FOR THE NORTH BAY WATER TREATMENT SYSTEM

This report is a summary of water quality information for the North Bay Water Treatment System, published in accordance with Schedule 22 of Ontario's Drinking-Water Systems Regulation for the reporting period of January 1, 2024 to December 31, 2024. This report is based on all information received within the stated reporting period and items that remained outstanding in the last reporting periods that have been carried forward.

The North Bay Water Treatment System is categorized as a Large Municipal Residential Drinking Water System. The City of North Bay is the Operating Authority for the Water Treatment Plant and water distribution system. The following table lists the requirements that the system failed to meet and the measures taken to correct the failure:

The following is a list of the adverse sampling results from the North Bay WTP and Distribution System (DS) over the year of 2024.

List the requirement(s) the system failed to meet	Specify duration of the failure (i.e. date(s))	Describe the measures taken to correct the failure	Status (complete or outstanding)
Overgrowth on plate for Total Coliform and E-coli test from bacterial sample.	April 3, 2024 - April 4, 2024	A bacteria sample from 170 6 th Ave. W collected on April 3, 2024 had an overgrowth on the plate testing for Total Coliform and E-Coli. Lab reported the bacterial adverse on April 4, 2024 and city reported to SAC and MOH along with flushing and re-sampling as required by regulations. AWQI# 164743	Complete
Missed Lead Plumbing Sample	May 16, 2024	The contracted lab missed one residential sample required by regulation before deadline of April 15. Notified MECP local Inspector of incident of non-compliance.	Complete
Free Chlorine Residual below 0.05mg/L	October 9, 2024	Chlorine sample taken from 110 Rita Rd. getting a 0.00mg/L free chlorine residual, reported to SAC and MOH as per regulation. Flushed the water main to restore residual and bacterial sample collected. AWQI # 166610	Complete

List the requirement(s) the system failed to meet	Specify duration of the failure (i.e. date(s))	Describe the measures taken to correct the failure	Status (complete or outstanding)
Lead Exceedance Plumbing	October 11, 2024- October 18, 2024	Sample from plumbing at 408 Aberdeen Ave. resulted in a lead exceedance of 0.0118 mg/L. Reported to MOH and MECP as per regulations on October 18, 2024. Results sent to homeowner through registered mail.	Complete
Free Chlorine Residual below 0.03 mg/L	October 28, 2024	Chlorine sample taken from 73 Campbell Ave. getting a 0.03mg/L free chlorine residual, reported to SAC and MOH as per regulation. Flushed the water main to restore residual and bacterial sample collected. This sample was taken post water filter and would not represent our distribution system, reporting out of precaution. AWQI # 166766	Complete

The North Bay WTP has the design capacity of 79,500 cubic meters of water per day. The WTP is a SCADA controlled membrane filtration system with ultraviolet and chlorine disinfection systems. The plant also includes fluoride addition along with caustic for pH adjustment and control max for corrosion control prior to delivery to the distribution. The WTP meets the Ontario Drinking Water Standards requirements for the removal/disinfection of 2-log *Cryptosporidium* oocysts, 3-log *Giardia* cysts, and 4-log Viruses.

The North Bay WTP achieves the above performance criteria using membrane filtration (0.1 micron pore size), ultraviolet (UV) inactivation and chlorine disinfection.

The filtration process meets the criteria listed in the Procedure for Disinfection of Drinking Water in Ontario for membrane filtration, including;

1. Maintain effective backwash procedures, including filter-to-waste or an equivalent procedure, to ensure that the effluent turbidity requirements are met at all times;
2. Monitor integrity of the membrane by continuous particle counting or equivalent effective means (e.g., intermittent pressure decay measurements) (Note: intermittent pressure decay monitored at the North Bay WTP).
3. Continuously monitor filtrate turbidity; and,
4. Meet the performance criterion for filtered water turbidity of less than or equal to 0.1 NTU in 99% of the measurements each month.

The following is a breakdown of the pathogen removal credits for the North Bay WTP:

- Membrane filtration provides 3.0 log removal of *Giardia*, 2-log removal of *Cryptosporidium*

- UV inactivation provides 0.5-log removal of Giardia and 0.5-log removal of Cryptosporidium
- Chlorine disinfection provides 4-log removal of viruses

All of the filter rack effluent lines are equipped with continuously monitored, recorded and alarmed turbidity analyzers which will shut down the respective rack if a reading exceeds 0.1 NTU.

Filtered water is directed through the UV disinfection units prior to entering the contact chambers. The two chlorine contact tanks can be operated separately or in sequence and still provide the required 4 log disinfection. This facility is equipped with continuously monitored, recorded and alarmed CT calculation. The SCADA system also automatically takes data from several sources (flow, temperature, free chlorine residual, pH, water depth in contact tanks, and which contact tank is in service) and calculates the log removal credits achieved for Giardia & Viruses.

The following information presents the Annual Record of Water Taking for the North Bay Water Treatment Plant and the treated water consumption.

Raw Water Taking

In overview some 8,264,577 cubic meters of water were taken from Trout Lake during the year of 2024. The average water taking for 2024 was 22,581 cubic meters per day. The maximum water taking per day was 28,869 cubic meters in June, this was 36% of the maximum 79,500 cubic meters per day allowed under the Permit to Take Water.

Raw Water Taking	Total Taking (m3)	Average Day (m3/d)	Max Day (m3/d)	Max Day % of PTTW allowable (79,500 m3/d)
2024	8,264,577	22,581	28,869	36%
2023	8,293,595	22,722	43,270	54%
2022	8,117,355	22,239	29,222	37%
2021	7,521,563	20,607	36,180	46%
2020	7,152,145	19,541	27,907	35%
2019	7,475,978	20,482	33,351	42%
2018	7,265,251	19,905	27,500	35%
2017	6,881,781	18,851	28,818	36%
2016	7,677,448	20,973	27,638	35%
2015	10,244,897	28,149	39,531	50%
2014	10,451,967	28,645	41,509	52%
2013	10,713,683	29,257	43,560	55%
2012	11,804,231	32,227	51,963	65%
2011	12,752,104	34,925	51,870	65%

The 2024 total raw water taking was down by 0.3% from 2023.

Treated Water

In overview some 8,169,452 cubic meters of water were delivered to the distribution system during the year 2024. The average treated water delivered to the distribution system was 22,321 cubic metres per day for 2024. The maximum water delivered to the distribution system per day during 2024 was 28,610 cubic meters in June and this was 36% of the 78,700 cubic meters per day rated capacity of the plant.

Treated Water Taking	Total Treated (m3)	Average Day (m3/d)	Max Day (m3/d)	Max Day % of PTTW allowable (78,700 m3/d)
2024	8,169,452	22,321	28,610	36%
2023	8,209,325	22,491	42,864	55%
2022	8,024,892	21,986	28,936	37%
2021	7,411,731	20,306	35,837	46%
2020	7,053,621	19,272	27,527	35%
2019	7,392,707	20,254	33,137	42%
2018	7,146,560	19,573	27,074	34%
2017	6,788,663	18,597	28,655	36%
2016	7,564,121	20,720	27,290	35%
2015	10,228,009	28,019	39,128	50%
2014	10,337,724	28,335	41,399	52%
2013	10,578,115	28,962	43,235	55%
2012	11,659,907	31,910	51,534	65%
2011	12,563,903	34,408	51,450	65%

The 2024 total treated water volume delivered into the distribution system was down by 0.5% from 2023.

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